

Declaration of Conformity

Ultimate Products UK Ltd.

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UK.

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This declaration of conformity is issued under the sole responsibility of the manufacturer: **Ultimate Products UK Ltd (Ultimate Products)**. Ultimate Products confirms that its data sharing and storage practices comply with applicable EU regulations, including the **General Data Protection Regulation (GDPR)** and the **EU Data Act**. Data is stored securely and is never shared with third parties without the user's explicit consent, except where required by law or in response to public emergencies as defined under EU legislation.

Information about your Smart Scale

We consider it essential that you are fully informed when purchasing a connected device. Accordingly, we have provided a clear and transparent overview of the data your smart product collects and retains.

What kind of data is collected?

Your smart scale collects data related to how it is used, including frequency and duration of use, as well as user metrics.

These metrics may include, but are not limited to, body composition data such as:

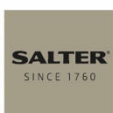
- Weight
- Body Mass Index (BMI)
- Body Fat Percentage
- Body Water Percentage
- Basal Metabolic Rate (BMR)

The data is stored in a raw binary format, with each measurement requiring approximately twenty bytes. Collection only takes place during periods of active use. Certain smart scale models are compatible with the Salter Health application (app), which records data solely when the scale is connected to a mobile device via Bluetooth. Data is uploaded to the cloud only when a reliable internet connection is available.

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Geschäftsführung: Graham Screawn, Andrew Gossage, Simon Showman

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Further information concerning the Salter Health App, including the methods by which personal data is collected and processed, can be found in the Privacy Notice accessible via the official Salter Health website (<https://salter.com/apps-privacy-notice>). This notice can also be accessed directly through the Salter Health app.

Where is this data stored?

Data is stored locally on the scale until it is synchronised with the Salter Health app. Once the device reaches its storage limit, older data is overwritten.

If the user chooses to synchronise the scale with their mobile device, data is stored both locally on the device and in the cloud via Google Firebase. This data is retained for as long as the user maintains their Salter Health account and does not delete the app or request its erasure.

In line with the EU Data Act, the Salter Health app ensures users have direct, secure, and timely access to data generated by their device, including the ability to view, manage, and share it independently.

How can I view, share, or delete my data?

Viewing Data

Users can view their measurement data through the dashboard within the Salter Health app. This interface provides a structured and user-friendly overview of historical health metrics, which can be customised by the user to display selected data such as weight, BMI, and other relevant measurements collected by the scale.

If the scale is not connected to the Salter Health App, users may still access the most recent measurement directly on the device's display. This ensures that essential data remains available locally, even in the absence of a network or app connection.

Additionally, more technical data can be accessed via the app logs. These logs are primarily intended for diagnostic and support purposes and may include detailed records of device interactions, data transmission events, and system status updates.

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While not presented in the same user-friendly format as the dashboard, they can be useful for troubleshooting or for users who wish to explore the more technical aspects of how their data is managed and processed.

Sharing Data

The Salter Health App allows users to share health-related data with selected individuals through a secure group feature. To create a group, users must manually enter the email addresses of those they wish to include. This ensures that data sharing is intentional and limited to trusted contacts. Access is granted only to the email addresses provided, giving users full control over who can view their data.

Users with multiple profiles can also link them under a single account and share access via email. This allows recipients to view all associated health metrics across the linked profiles, offering a complete overview of shared health data.

Health data can also be shared with third-party fitness platforms such as **Apple Health**, **Android Health**, and **Google Fit**, depending on device compatibility. These integrations can be enabled by following the setup instructions within the Salter Health app.

Sharing with third-party platforms is optional and entirely controlled by the user, based on the permissions granted during setup. Users are encouraged to review the privacy policies of each platform to understand how personal data is managed. These are available on the official websites for Apple Health, Android Health, and Google Fit.

Additionally, users can share data via **app logs** by navigating to the **Settings** page in the Salter Health App and selecting the button showing the **latest downloaded version** of the app. From there, users can choose a contact to share logs with. This feature is useful for reporting issues or providing feedback, and all sharing actions remain under the user's control.

Please note: Data cannot be shared directly from the scale. Sharing is only available when the device is connected to the Salter Health app. The scale does not support direct integration with or data transfer to other Apps or platforms.

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Deleting Data

Salter Health's data erasure process is designed to safeguard user privacy, but there are key limitations to be aware of. Submitting a data erasure request does not remove data stored locally on a user's device or data synced with third-party applications.

Deleting the Salter Health app will erase local data and disconnect third-party integrations, but it won't remove data already shared with those services. Users must contact the respective third-party providers to request full deletion.

If a user's profile has been shared with others, it will be removed from all associated accounts upon erasure. However, log files exported from Salter Health are not covered by its data erasure process and may remain accessible after the request is completed.

Disabling third-party integration will delete previously shared data from the third-party service, ensuring no further data exchange and removal of retained information.

To delete data stored on the scale, users can perform a **factory reset**. For assistance, please contact our customer service team at support@salterhousewares.co.uk.

Users can request **account deletion** directly through the Salter Health app. Once initiated, the account is **soft-deleted**, and all associated data is permanently erased after a **60-day retention period**. During this time, users can reactivate their account by logging back into the app.

For **expedited hard deletion**, users may contact our customer service team at support@salterhousewares.co.uk or our compliance team at data-protection@upplc.com. Requests will be processed without undue delay and, where technically feasible, completed within **three business days**, excluding UK bank holidays.

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Place and date of issue: Manchester, UK. 11/09/2025

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